

Fox River Valley Public Library District Strategic Plan 2020-2023 Goals & Objectives

Goal 1: Learn: Promote lifelong learning from birth through adulthood

- Objective A: Develop collections and programs to support lifelong literacy
- Objective B: Develop collections and programs to support school curriculum
- Objective C: Develop collections and programs to support professional development
- Objective D: Develop collections and programs to support home school support
- Objective E: Partner with educational organizations in the district

Goal 2: Explore: Maintain a welcoming environment while increasing the usability and browsability of collections and services

- **Objective A**: Maintain a safe and welcoming environment
- Objective B: Make the Library ADA compliant and improve services for patrons with disabilities
- Objective C: Make Library services accessible across the district
- **Objective D**: Make Library services family-friendly
- **Objective E**: Provide a positive customer service experience by maintaining a well-trained staff with streamlined communications

Goal 3: Imagine: Become a community leader in innovative services

- Objective A: Cultivate inspiring and unique experiences
- **Objective B**: Increase the sustainability of the facility
- **Objective C**: Make the Library a community destination
- **Objective D**: Develop a growth culture for staff
- Objective E: Elevate FRVPLD's reputation in the library community
- Objective F: Improve services on the west side by offering new facility west of the Fox River

Goal 4: Create: Foster creative, artistic and business ventures of our local community

- Objective A: Expand maker space services and access
- Objective B: Develop increased support for local entities
- **Objective C**: Provide transparent business services

Goal 5: Connect: Increase library services to our diverse community

- Objective A: Make our collections and programming more representative of our Library district
- **Objective B**: Expand the Library's role in the local community
- **Objective C**: Act as a platform for new immigrant services
- Objective D: Promote equity within the community